



Emergency calls: TETRA systems will connect

Three-level emergency target helps users get through

TETRA systems from Cassidian treat emergency calls with extreme priority, pre-empting other calls if necessary.

When an emergency call comes in, it's clearly visible and audible at the receiving end. Whether it's coming into a dispatcher workstation or another radio, team members know immediately that there's an emergency.

Three-level emergency target

To ensure that no emergency call goes unnoticed, the TETRA system from Cassidian uses a "three-level emergency target":

1. **The first call goes to the preferred recipient.** A police officer's emergency call might first go to the currently selected group, for instance, alerting the officer's partners.
2. **If there's no response, the call automatically reroutes to the second choice** – another group or individual, maybe.
3. **Still no response? The call reroutes to a third recipient** – a 112 emergency response centre, for example, where the call would get a response.

In a crisis, the last thing users need is to worry about reaching help. In TETRA systems from Cassidian, emergency calls will go through.

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